

Park View Water & Sanitary District

P.O. Box 165  
Eldridge, IA 52748

Phone: (563) 285-7397

Hours: M- F 7:00 – 3:00

Fax: (563) 285-8397



## **IDNR PERMIT CHANGES**

The IDNR has updated the Park View Water & Sanitary District (PVW&SD) Water (dated 12-19-17) and Sewer (dated 4-13-18) Operation Permits. Both permits require the PVW&SD to evaluate and improve the water and sewer treatment systems to bring them into compliance with all Safe Drinking Water and Clean Water Act standards. Compliance requires facility improvement and upgrades, requiring external funding from the State Revolving Fund and 20 years of annual repayment obligations. These repayment obligations require an adjustment to the rate structure to ensure adequate revenues to meet the new SRF obligations. As approved at the 2-20-19 Board meeting:

## **QUARTERLY RATES AS OF JULY 1, 2020\***

**\*To be reflected in the October Bill**

### **Residential**

Water: Base \$61.59

\$4.43/1,000 gallons through 6,000 gallons

\$3.91/1,000 gallons above 6,000 gallons

Sewer: Base \$69.00

\$3.59/1,000 gallons

### **Commercial**

Water: Base \$61.59

\$5.66/1,000 gallons

Sewer: Base \$69.00

\$6.38/1,000 gallons

Taxes not included.

Residential Sewer Only: \$114.39

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Welcome!

Thank you for filling out our application, and submitting it with your deposit. The deposit is fully refundable when you move. Please call us a few days prior to moving. We will read the meter and give you a final bill for services or a full refund, according to the account status. Also, please keep a copy of your application.

**We bill quarterly.**

January - March usage is billed the first week of April

April - June usage is billed the first week of July

July - September usage is billed the first week of October

October - December usage is billed the first week of January.

**The water and sewer rates as of July 1, 2020 for residential customers are as follows:**

Water: Base \$61.59

\$4.43/1,000 gallons through 6,000 gallons

\$3.91/1,000 gallons above 6,000 gallons

Sewer: Base \$69.00

\$3.59/1,000 gallons

**Your payment is due in our office by Close Of Business sixteen days past the BILLING date.**

**Please be aware that tenants are responsible for all water use. Check & respond to toilet leaks!**

***There are many payment methods that we accept.***

1) Online: you can view and pay your bill at [www.parkviewwaterandsanitarydistrict.com](http://www.parkviewwaterandsanitarydistrict.com).

2) Credit card: call, mail or drop off your payment stub with all information available.\* We will need all the numbers including expiration date and three digit security code.\* We do not keep your card information on file! We accept Visa, MasterCard, & American Express, credit or debit.

3) Drop Box: you can drop a check, money-order or your payment stub with credit card information in the slot of the drop box on our front door. DO NOT LEAVE CASH.

4) Money Orders: available at the Kwik Shop **and Kwik Shop is open 24 hours per day**. Write your acct number on the money order, sign it and drop it in our box.

5) Bill Pay: through your bank you can set up a fixed amount to be taken out of your account and sent to us on a specific date. Example: If your bill is usually \$150 you will have \$50.00 taken out in July, August and September no later than the 20th of the month. This will guarantee that we will receive payment in time for your payment that will be due in October.

6) Office Counter: you are welcome to come in to our office and pay with cash, however **we cannot make change**. If we are not in the office this DOES NOT constitute a reason for not making your payment. **Save yourself penalties and get a money order from Kwik Shop!**

Payments that are not made in full by the due date incur late penalties and will receive a Notice of Disconnect. To ensure continued services, please make sure your payment is made. The Notice of Disconnect/Disconnection fees are \$75, AND require full payment of the account.